

RMA-Request to silex technology europe GmbH

RMA-Number issued by Silex Support Team: RMA-_____

Internal Customer Reference No.: _____

Device Type: _____

Serial Number: _____ (e.g. 991234 oder 008092F61900)

Date of Purchase: _____ (TT-MM-JJJJ)

Within Warranty term: Yes (Please confirm!)

Proof of purchase attached : Yes (Please confirm and attach!)

Device has mechanical damage: No (Please confirm!)

Return Shipping Address:

Company _____

Contact Person: _____

eMail-Address: _____

Phone*: _____

Address1: _____

Address2:: _____

City: _____

Postal Code: _____

Country: _____

*for forwarder like UPS or DHL, in case further inquiry becomes necessary

Company Stamp – if available

Defect or Issue description (incl. LED status, if applicable):